

# **COVID -19 READNESS PLAN**

#### **GENERAL STATEMENT**

On behalf of the ELKO! Team, the below represent practical best efforts to proactively invest and keep our community safe while attending events at ELKO! in preparation for the 2020 season. The outlined steps and initiatives are intended to preserve the safety of staff, fans, drivers, and crews.

To develop these guidelines, we followed the guidance of national, state, and local agencies, to develop these guidelines.

#### 1. CASHLESS PAYMENT

**A.** ELKO! will work toward operating cashless facilities, including in the areas of food/ beverage, ticketing, and merchandise. This will limit direct contact between employees and guests.

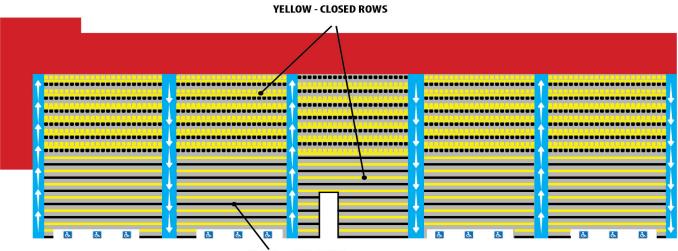
#### 2. SANITATION

- A. Increased regularity and scope of washdowns and cleanings.
- **B.** ELKO to consider disinfectant-spraying for no-wipe cleaning of surfaces.
- **C.** Added hand sanitizing stations for public and employee use around the venue.

# 3. SOCIALLY DISTANT SEATING

**A.** ELKO! will re-create its existing facility seating manifest to allow for proper distancing, thus decreasing overall venue capacity.

B. Rows and seats will remain vacant to maintain proper distancing between familial parties.



# 4. STAFFING POLICIES

**A.** All fan-facing staff members shall be required to wear protective gloves and masks, as necessitated by current guidelines and best practices policies.

**B.** Staff will be instructed to make the following changes to fan-facing interactions, without limitation:

- I. Prohibit handshaking and physical contact with guests and other employees.
- II. Employees will be required to wear protective gloves and masks when handing items to fans.
- III. Prior to the start of each shift, and continuing when appropriate, employees will be required to wash their hands and put on a new pair of gloves.
- C. Ongoing training to educate staff on new, updated guidelines and procedures.

#### 5. ENTRY / EXIT

**A.** Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.

**B.** Additional gates (where applicable) will be utilized to create more space amongst customers entering the venue.

# 6. TICKET PURCHASE

- **A.** Pre-purchased tickets are strongly encouraged. This will limit direct contact between employees and guests.
- **B.** Select ticket windows will be closed to ensure proper distancing between patrons.
- **C.** Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.

#### 7. FAN EXPERIENCE

- A. Concourse Flow
  - I. Concourses will be defined traffic flow.
  - II. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.
  - III. In the event of rainstorms, or other situations requiring customers to find cover, ELKO! will expand access to covered areas to ensure proper distancing.
- **B.** Playground will be closed.
- C. Restrooms

I. Doors will be propped open to encourage touchless entry/exit.

- ${\tt II.} \ {\sf Restrooms\,will\,be\,sanitized\,frequently\,with\,disinfectant\,along\,all\,surfaces.}$
- III. Every other sink and urinal stations will be disabled to allow for proper distancing.
- D. Speedzone

I. ELKO! shall limit the number of people allowed inside Speedzone based on current social distancing guidelines.

- II. Stanchions and/or spacing markers will promote proper distancing between customers waiting in line and walking through the store.
- E. Opening Ceremonies

I. On-track opening ceremonies will be conducted with heightened restrictions which shall include, without limitation, proper distancing, the wearing of protective gloves and/or masks. With respect to the singing of the National Anthem, a covered microphone will be used.

F. Medical Services

I. ELKO! will work closely with its community medical partners to implement stringent protocols in place for medical services at all events.

G. Victory Lane

I. Victory Lane photos shall limit the number of people allowed based on current social distancing guidelines.

# 8. FOOD AND BEVERAGE POLICIES

**A.** All employees will be required to wear protective masks and gloves.

- **B.** All surfaces will be disinfected before, during and after events.
- **C.** Condiments and similar items will be served using pre-packaged servings as opposed to communal servings.

### 9. COMMUNICATION / MESSAGING

**A.** Posted "Stop the Spread" and "COVID-19" signage in areas with high visibility to fans, employees, and race teams

**B.** Other awareness and instructional signage posted throughout the venue.

**C.** Frequent public address announcements will promote proper cleanliness, distancing and similar health practices for customers.

**D.** ELKO! will create social media & e-blast awareness campaigns on best practices for fans and guests visiting ELKO!